



**CX605**  
**MINI MILLING MACHINE**  
**User Manual**



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# GENERAL SAFETY INSTRUCTIONS FOR MACHINES

**Extreme caution should be used when operating all power tools. Know your power tool, be familiar with its operation, read through the owner's manual, and practice safe usage procedures at all times.**

- ❖ **ALWAYS** read and understand the user manual before operating the machine.
- ❖ **CONNECT** your machine **ONLY** to the matched and specific power source.
- ❖ **ALWAYS** wear safety glasses respirators, hearing protection and safety shoes, when operating your machine.
- ❖ **DO NOT** wears loose clothing or jewelry when operating your machine. Wear protective hair covering.
- ❖ **A SAFE ENVIRONMENT** is important. Keep the area free of dust, dirt and other debris in the immediate vicinity of your machine.
- ❖ **BE ALERT! DO NOT** use prescription or other drugs that may affect your ability or judgment to safely use your machine.
- ❖ **DISCONNECT** the power source when changing drill bits, hollow chisels, router bits, shaper heads, blades, knives or making other adjustments or repairs.
- ❖ **NEVER** leave a tool unattended while it is in operation.
- ❖ **NEVER** allow unsupervised or untrained person to operate the machine.
- ❖ **NEVER** reach over the table when the tool is in operation.
- ❖ **ALWAYS** keep blades, knives and bits sharpened and properly aligned.
- ❖ **ALL OPERATIONS MUST BE** performed with the guards in place to ensure safety.
- ❖ **ALWAYS** use push sticks and feather boards to safely feed your work through the machine.
- ❖ **ALWAYS** make sure that any tools used for adjustments are removed before operating the machine.
- ❖ **ALWAYS** keep bystanders safely away while the machine is in operation.
- ❖ **NEVER** attempt to remove jammed cutoff pieces until the blade has come to a full stop.

# CX605 – MINI MILLING MACHINE

## SPECIFIC SAFETY INSTRUCTIONS

- ❖ **READ AND UNDERSTAND** the user manual before operating the milling/drilling machine.
- ❖ **ALWAYS WEAR** safety glasses for the protection of your eyes while operating this machine.
- ❖ **WEAR PROPER APPAREL.** Loose clothing, gloves neckties, rings, bracelets, or other jewelry may get caught in moving parts of the machine. Wear protective hair covering to contain long hair. Do not wear gloves and keep your fingers and hair away from rotating parts.
- ❖ **KEEP GUARDS** in place. Safe guards must be kept in place and in working order. Do not operate the milling machine unless the chip guard is in its position, guarding the spindle.
- ❖ **MAKE SURE** the work-piece is properly clamped to the table before operating the machine. Never hold the work-piece by hands when using the mill.
- ❖ **MAKE SURE** the cutting tool is sharp, not damaged and properly secured in the chuck before you start the machine.
- ❖ **NEVER** turn the power ON with the cutting tool contacting the work-piece.
- ❖ **SELECT THE PROPER SPINDLE SPEED** for the type of work and material you are cutting. Let the spindle reach to its full speed before beginning a cut.
- ❖ **DO NOT FORCE THE TOOL.** Always use the machine at the rate for which it is designed. Do not force the machine doing a job for which it is not designed.
- ❖ **NEVER LEAVE** the machine unattended while it is running.
- ❖ **ALWAYS** turn off the power before removing scrap pieces and cleaning the machine.
- ❖ **SHOULD ANY PART** of your tool be missing, damaged or fail in any way, shut off the machine immediately and remove the plug from power source. Replace any damaged or missing parts before resuming operation.
- ❖ **MAKE SURE** before installing and removing any parts, servicing, cleaning or making any adjustments, the switch is in the “OFF” position and the cord is unplugged from the power source.
- ❖ **BEFORE OPERATING** your CX605 make sure you have read and understood all the safety instructions in the manual and you are familiar with your machine. If you fail to do so, serious injury could occur.

### **WARNING!**

*The safety instructions given above can not be complete because the environment in every shop is different. Always consider safety first as it applies to your individual working conditions.*



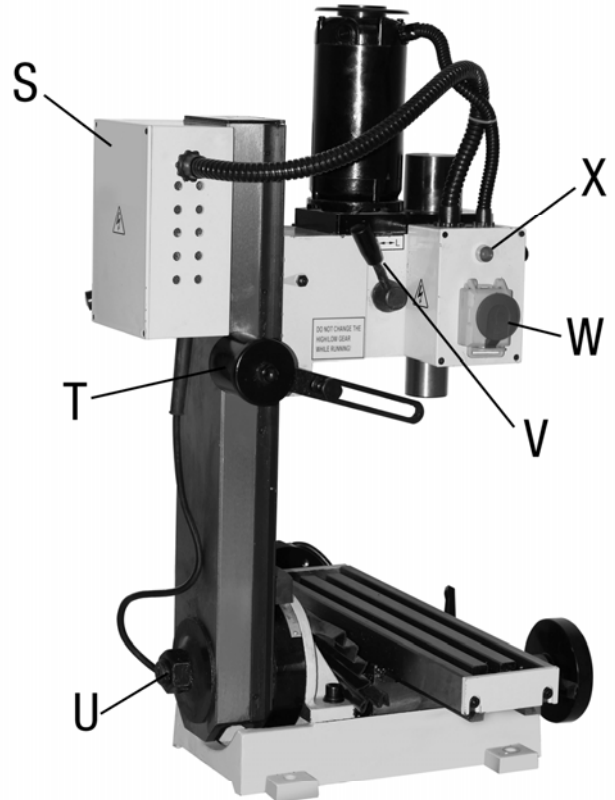
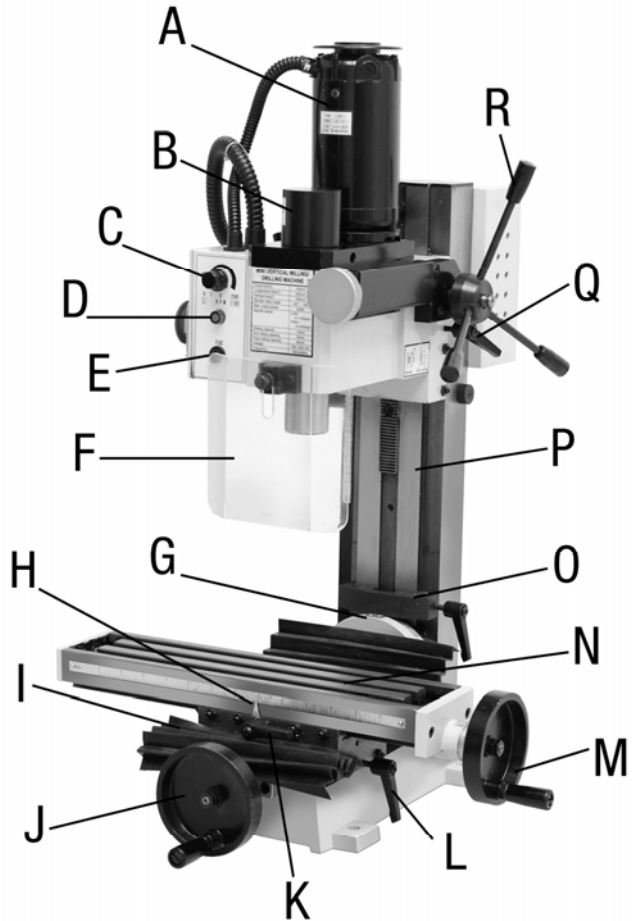
## CX605 – MILL / DRILL FEATURES

### MODEL CX605 – MINI MILLING MACHINE

As part of the growing line of Crafttex metalworking equipment, we are proud to offer the CX605, a Mini Milling Machine with Variable Speed. By following the instructions and procedures laid out in this user manual, you will receive years of excellent service and satisfaction. The CX605 is a professional tool and like all power tools, proper care and safety procedures should be adhered to.

- ⊞ Motor ..... 350 Watt, 110-V, 4.5 Amp
- ⊞ Drilling Capacity..... 1/2" (13mm)
- ⊞ End Mill Capacity ..... 5/8" (16mm)
- ⊞ Face Mill Capacity ..... 1-1/8" (30mm)
- ⊞ Spindle Taper ..... R8
- ⊞ Head Tilt ..... + - 45°
- ⊞ Number of Spindle Speeds..... Variable
- ⊞ Range of Spindle Speeds..... Low:0 – 1100 RPM, High:0 - 2500 RPM
- ⊞ Max. Table Longitudinal Travel..... 8-1/2" (220mm)
- ⊞ Max. Table Cross Travel..... 4" (100mm)
- ⊞ Maximum Spindle Travel ..... 7" (180mm)
- ⊞ Number of T-Slots ..... 3
- ⊞ Net Weight (approx) ..... 50 Kg
- ⊞ Warranty ..... 3-Years

# CX605 MINI MILLING MACHINE PHYSICAL FEATURES



- A. Motor
- B. Spindle Cover
- C. ON & Speed Control Knob
- D. Power Indicator Light
- E. Fuse
- F. Chip Guard
- G. Pivot Scale
- H. Scale Pointer
- I. Way Cover
- J. Cross Feed Hand Wheel
- K. Table Cross Feed Lock Lever
- L. Table Longitudinal Movement Lock

- M. Longitudinal Hand Wheel
- N. Table
- O. Limit Block
- P. Column
- Q. Head Lock Lever
- R. Rapid Down Feed Handle
- S. Electrical Box
- T. Head Counter Balance Spring
- U. Column Lock Nut
- V. Speed Range Lever
- W. Emergency Stop Button
- X. Fault Indicator Light

## PROPER GROUNDING

Grounding provides a path of least resistance for electric current to reduce the risk of electric shock.

CX605 is for use on a normal 110 volt circuit. Make sure that the machine is connected to an outlet having the same configuration as the plug. If an adaptor plug is used, it must be attached to the metal screw of the receptacle. To prevent electrical hazards, have a qualified electrician ensure that the line is properly wired.

The sander should be wired with a plug having 3 prongs to fit a 3 prong grounded receptacle as shown in figure-1. Do not remove the grounding prong to fit it into a 2 pronged outlet.

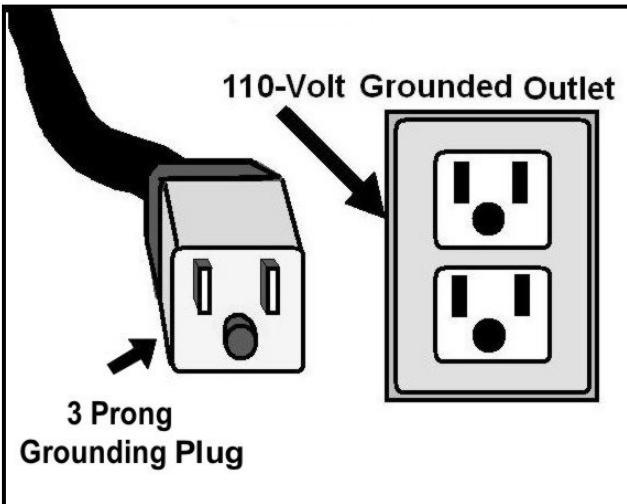


Figure-1 110-Volts outlet for CX605

### **WARNING!**

*Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician if you are in doubt as to whether the outlet is properly grounded.*

It is strongly recommended not to use extension cords with your CX605. Always try to position your machine close to the power source so that you do not need to use extension cords.

In case if you really find it necessary to use an extension cord, make sure the extension cord does not exceed 50-feet in length and the cord is 14-gauge to prevent motor damage.

## SETUP

Before setting up your machine you should read and understand the instructions given in this manual.

The unpainted surfaces of this machine are coated with a rust preventive waxy oil and you will want to remove this before starting assembly. Use a solvent cleaner that will not damage painted surfaces.

### **WARNING!**

*CX605 is a heavy machine, do not over-exert yourself. Use a fork truck or get the help of an assistant for safe moving.*

Before setting up your machine you should read and understand the instructions given in this manual.

## UNPACKING

To ensure safe transportation this machine is properly packaged and shipped completely in carton. When unpacking, carefully inspect the carton and ensure that nothing has been damaged during transit.

While doing inventory, if you can not find any part, check if the part is already installed on the machine. Some of the parts come assembled with the machine because of shipping purposes.

## MOUNTING TO WORKBENCH OR STAND

The CX605 features four mounting holes on its base which allows to be mounted on a stand or workbench.

To mount the machine on a stand or workbench:

Make sure the stand or the workbench is sturdy enough to support a weight of 50 Kg (weight of CX605). The stand or workbench must be level so that the machine is mounted in a stable position.

Lift the machine using a fork truck or get the help of an assistant and place it over the stand or workbench. Make sure the machine is centered on the workbench.

Locate the four mounting holes on the CX605 base and mark the holes on workbench or stand using a center punch.

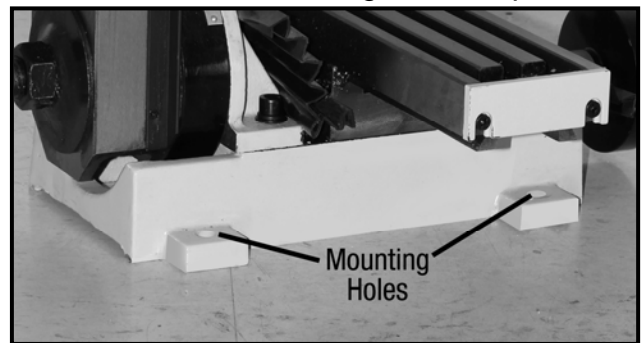


Figure-2 Mounting holes

Remove the machine and drill four holes where you marked the workbench or stand top. Position the machine on the stand or workbench and align the holes on the machine base with the holes on the stand or workbench top.

Bolt the machine base properly on the workbench or stand top.



## ASSEMBLY

The hand wheels on your CX605 come installed and you will need to install only the handles on the hand wheels.

Attach the handles to the longitudinal and cross feed hand wheels and secure the handles by threading the screws using a screwdriver. See figure-3.

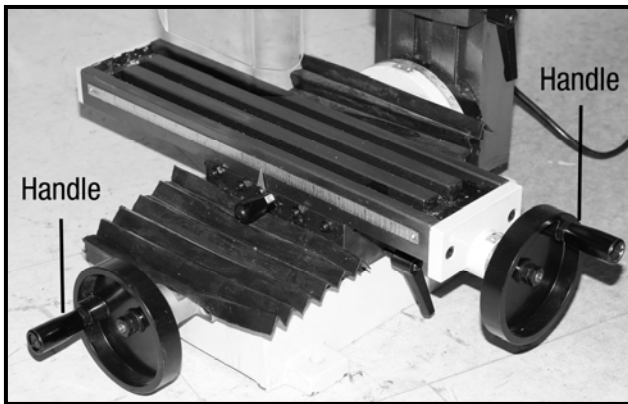


Figure-3 Installing the handles onto the hand wheels

## CONTROL PANEL

This section provides information on the CX605 control panel. It is good to get familiar with your machine's control panel before operation.

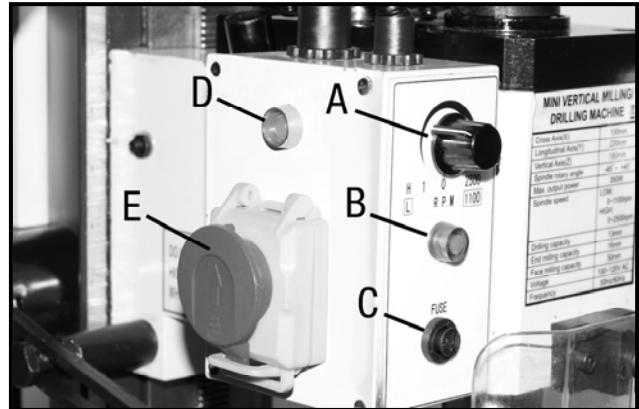


Figure-4 Control panel

**A. ON & SPEED CONTROL KNOB:** The CX605 is a variable speed milling machine and features a speed control knob. This button turns the milling machine ON and controls the spindle RPM.

**B. POWER INDICATOR LIGHT.** This light shines when power is ON.

**C. FUSE SOCKET:** Houses a 5 amp system fuse.

**D. FAULT INDICATOR LIGHT.** This light shines when there is a disruption in the system.

**E. EMERGENCY STOP BUTTON:** The CX605 features a large emergency stop button, used to stop the machine in the emergency cases.

After using emergency stop button it is necessary to reset the On/ Speed Control Knob.

## TEST RUN

Once you have assembled your milling machine completely, it is then time for a test run to make sure that the machine works properly and is ready for operation.

Remove all the tools used for assembling the machine and make sure all the guards are in place.

### **WARNING!**

*Before starting the milling machine, make sure that you have read and understood the manual and you are familiar with the functions and safety features on this machine. Failure to do so may cause serious personal injury or damage to the machine.*

Connect the cord to the power outlet and turn the machine ON.

### TO TEST RUN THE CX605:

1. Shift the speed range lever to LOW position. See figure-5.



Figure-5 Speed range lever

2. Connect the power cord to the outlet and turn the ON & Speed Control Knob to turn the machine ON.
3. Let the machine run at low speed for 10 minutes and the machine should run smoothly without excessive noise or vibration.

If you hear any unusual noise(s) coming from the machine or if it vibrates excessively, shut the machine OFF immediately and disconnect from the power source. Investigate to determine the problem with your machine

If the machine runs smoothly, perform as instructed in the next step.

4. Increase the RPM slowly and let the machine run for another 10 minutes.
5. Increase the RPM slowly and let the machine run for another 10 minutes at a high speed.
6. Now, push the Emergency Stop Button in, it should turn the machine OFF.
7. Reset the ON & Speed Control Knob by turning it all the way to left.
8. Shift the speed range lever to HIGH position. See figure-5 and turn the machine ON.
9. Let the machine run at high speed for 10 minutes and slowly increase the RPM, then turn the machine OFF.

### **WARNING!**

*Do not change the speed ranges while machine is running. Failure to do so could result in serious damage to the spindle.*

## DOWN FEED CONTROLS

The CX605 features two down feed methods; rapid down feed and fine down feed.

### RAPID DOWN FEED

Loosen the lock lever securing the head to the column and pull the down feed handle to disengage the teeth. See figure-6.

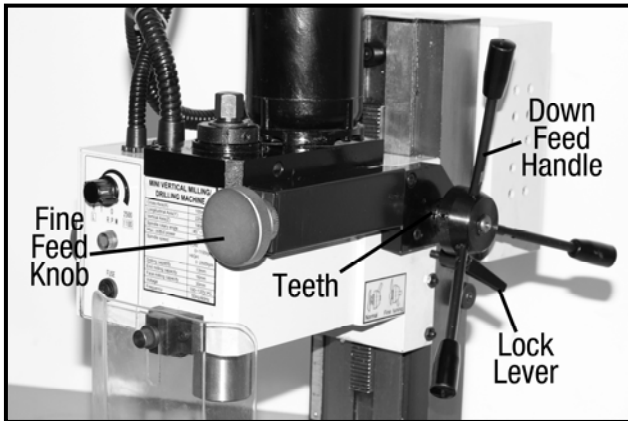


Figure-6 Down feed controls

Turn the handle to raise or lower the head.

### FINE FEED

Make sure the lock lever securing the head to the column is loosened. See figure-7.

Push the down feed handle to engage the teeth and to enable the fine feed.

Turn the fine feed knob to the desired depth.

## LIMIT BLOCK

The limit block allows to limit the amount of head travel while down feeding. This feature is used when drilling repeated holes.

### TO SET THE LIMIT BLOCK:

Make sure the machine is OFF and the cord is disconnected from the power source.

Select the depth of cut and move the head to that position and lock it in position using the lock lever shown in figure-7.

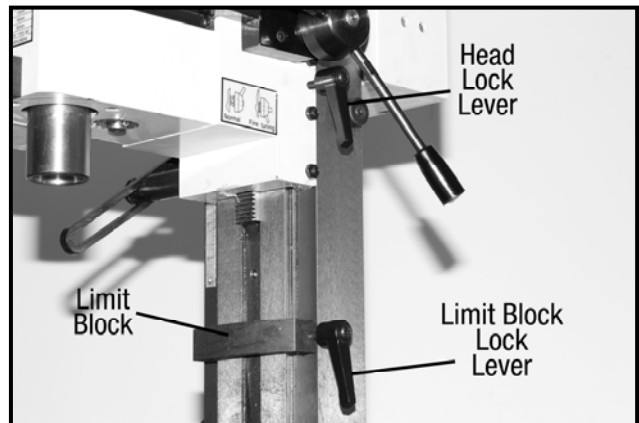


Figure-7 Setting the limit block

Loosen the limit block lock lever and slide the limit block and set it tight against the bottom of the head and lock it in position.

## **WARNING!**

*The limit block can be off position if the head comes in contact with it, using excessive force while down feeding (rapid down feed and fine feed). To prevent this, make sure the head touches the limit stop gently while down feeding.*

## TABLE TRAVEL

The CX605 is designed so that the table travels in X and Y axis and the travels is controlled by two hand wheels.

### LONGITUDINAL TRAVEL

The longitudinal travel or X axis movement of the table is controlled by a hand wheel at the end of the table. This hand wheel moves the table side to side. The longitudinal movement can be locked in position using the lock lever located on the front of the table. See figure-8.

### CROSS FEED

The cross feed or Y axis movement of the table is controlled by a hand wheel at the front of the table. This hand wheel moves the table close to or away from the column and it can be locked using the lock lever located underneath the table on the right side of the machine. See figure-8.

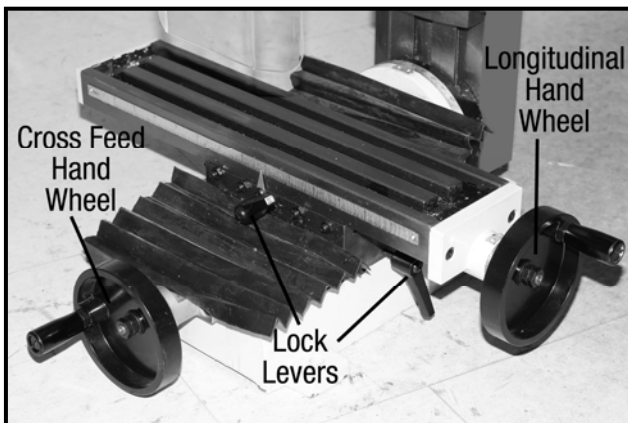


Figure- Table travel controls

## TILTING THE COLUMN

The column can be tilted up to 45° either to the right or to the left on vertical axis and locked in position.

### TO TILT THE COLUMN:

Make sure the machine is OFF and the cord is disconnected from the power source.

Ensure that the machine is securely connected to the workbench or table and the workbench or table is sturdy enough to hold the machine when the column is tilted.

Hold the head with one hand and loosen the nut securing the column to the base shown in figure-9.

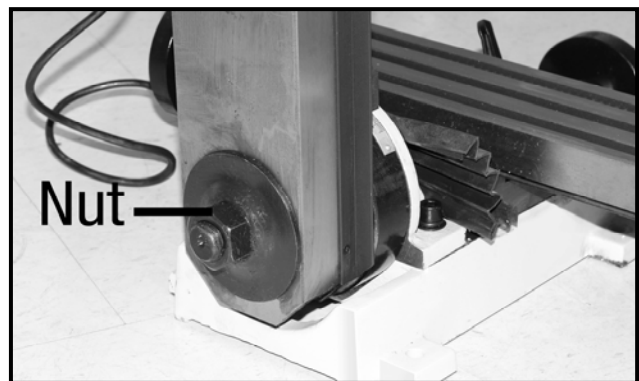


Figure-9 Loosening the nut securing the column to the base

Position the column to the desired angle and retighten the nut properly.

## **WARNING!**

*Make sure to support the head while loosening the nut to prevent the head from falling. Failure to do so could result the falling of the head and personal injury could occur.*

## R8 COLLETS

The CX605 comes with an R8 spindle taper and accepts only R8 collets.

### TO INSTALL THE COLLET:

Make sure the machine is OFF and the cord is disconnected from the power source.

Make sure the column securely is locked in position.

Remove the drawbar cap and loosen the drawbar.

Clean the surface of the collet and spindle taper so that there is no debris and grease.

Insert the cutting tool into the collet and then insert the collet all the way into the spindle taper until it touches the threaded end of the drawbar.

Hold the collet with one hand and thread the drawbar into the collet.

Hold the cutting tool into the collet with one hand and tighten the draw bar using the proper sized wrench with another hand.

Make sure not to over-tighten the drawbar.

Over-tightening the drawbar will make collet removal difficult and will cause damage to the spindle taper.

### TO REMOVE THE COLLET:

Make sure the machine is OFF and the cord is disconnected from the power source.

Make sure the column securely is locked in position.

Locate the hole on the side of the head and insert the spindle locking pin into the hole. See figure-10.

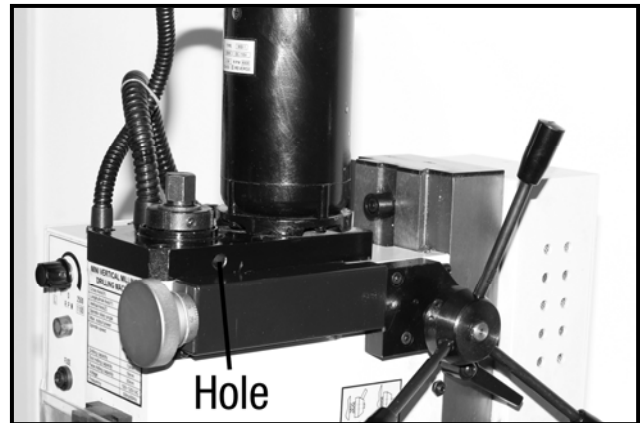


Figure-10 Spindle locking hole

Hold the cutting tool with a piece of cloth to prevent it from falling on the table.

Loosen the drawbar with a wrench.

Now, tap the drawbar with a mallet to unseat the taper.

Unscrew the drawbar by hand and remove the collet.

## SPINDLE RPM

When milling, it is important to select the required spindle RPM for different materials and to ensure safe operation.

The CX605 features Low (0-1100 RPM) and High (0-2500 RPM) speed ranges. To select between the high and low speed ranges is very easy. Simply shift the speed range lever to high or low and turn the variable speed control knob to control the spindle RPM.

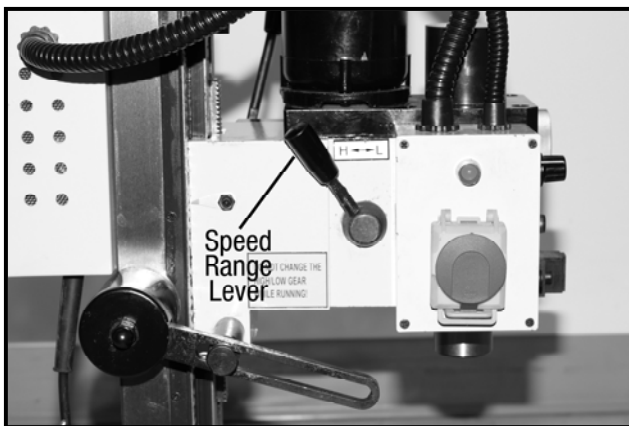


Figure-11 Speed range lever

### **WARNING!**

*Do not change the speed ranges while machine is running. Failure to do so could result in serious damage to the spindle.*

## MAINTENANCE

During the life of your machine, you will need to practice some regular maintenance to keep your machine in peak performance condition.

1. Treat your machine with care, keep it clean and grease and lubricate it regularly. Only through good care you can be sure that the working quality of the machine will remain constant.
2. During operation, the chips which fall onto the sliding surface should be cleaned in a timely fashion. Frequent inspections should be made to prevent chips from falling into the position between the work table and the slide ways.

### **WARNING!**

*Do not remove the chips with your bare hands. There is a risk of cut due to sharp-edged chips. Never use flammable solvents or cleaning agents or agents that generate noxious fumes. Protect electrical components such as motors, switches, switch boxes, etc..., against humidity when cleaning.*

3. After the operation every day, eliminate all the chips and clean different parts of the machine tool and apply machine tool oil to prevent from rusting.
4. Make sure your work area is well ventilated.
5. Check the machine everyday before operation for; worn or damaged cord, wire, loose nuts and bolts and make sure all the safety devices are working properly.

## GIBS ADJUSTMENT

After a period of time, movement of the work table and the head over the slide ways will cause normal wear that needs to be adjusted. Make sure the adjustments are equal and in small increment.

### TO ADJUST THE GIB SCREWS:

Make sure the machine is OFF and the cord is disconnected from the power source.

Locate the work table horizontal adjustment gib screw **(A)** on the right side of the table and vertical adjustment gib screw **(B)** on the front side of the table as shown in figure-13.

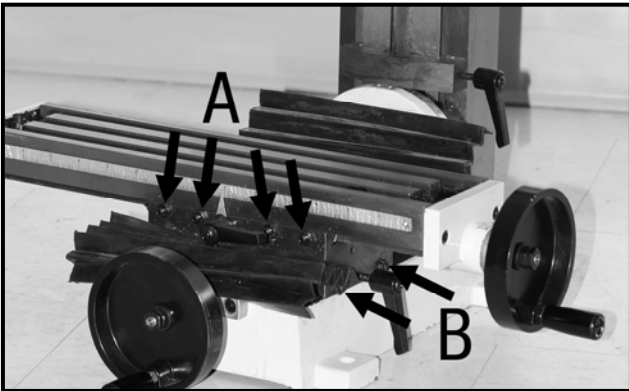


Figure-12 Adjusting the gib screws

Loosen the lock nuts.

Move the table and tighten each set screw a little. When the screws are properly adjusted you will feel the resistance.

Tighten the lock nuts.

## REPLACING MOTOR BRUSHES

After sometimes the carbon brushes on the DC motor will need to be replaced.

### TO REPLACE THE MOTOR BRUSHES:

Make sure the machine is OFF and the cord is disconnected from the power source.

Unscrew the cap on the motor shown in figure-13.

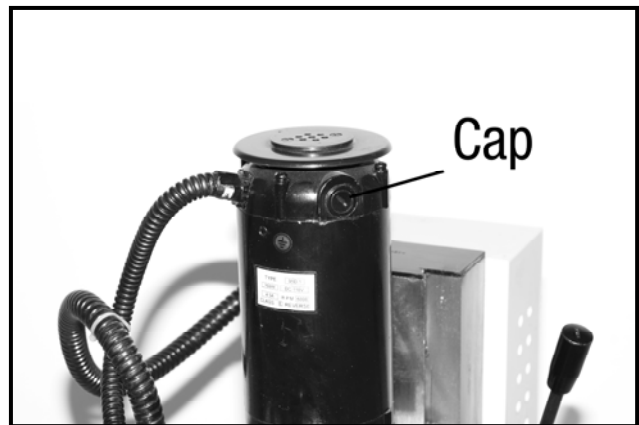


Figure-13 Replacing the motor brushes

Remove the spring and the carbon brush and replace it with new ones.

Screw the cap back into the motor housing.

# FUSE REPLACEMENT

The CX605 features a 4.5 Amp fuse located on the control panel.

## TO REPLACE THE FUSE:

Make sure the machine is OFF the cord is disconnected from the power source.

Turn the button securing the fuse counter-clockwise to open.

Replace the fuse with a new one and turn the button clockwise to secure the fuse.



Figure-14 Replacing the fuse

# LUBRICATION

Apply three to four drops of ISO 68 or similar oil directly to the areas shown in figure-15.

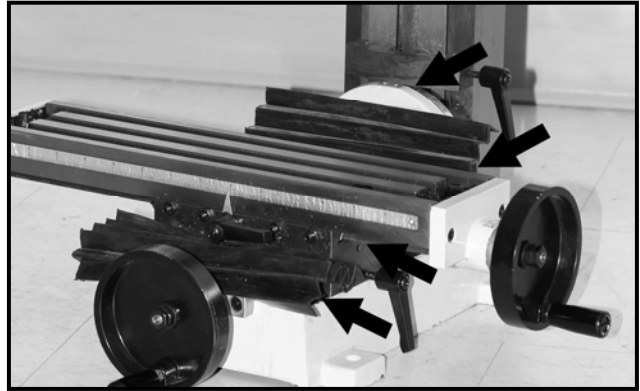
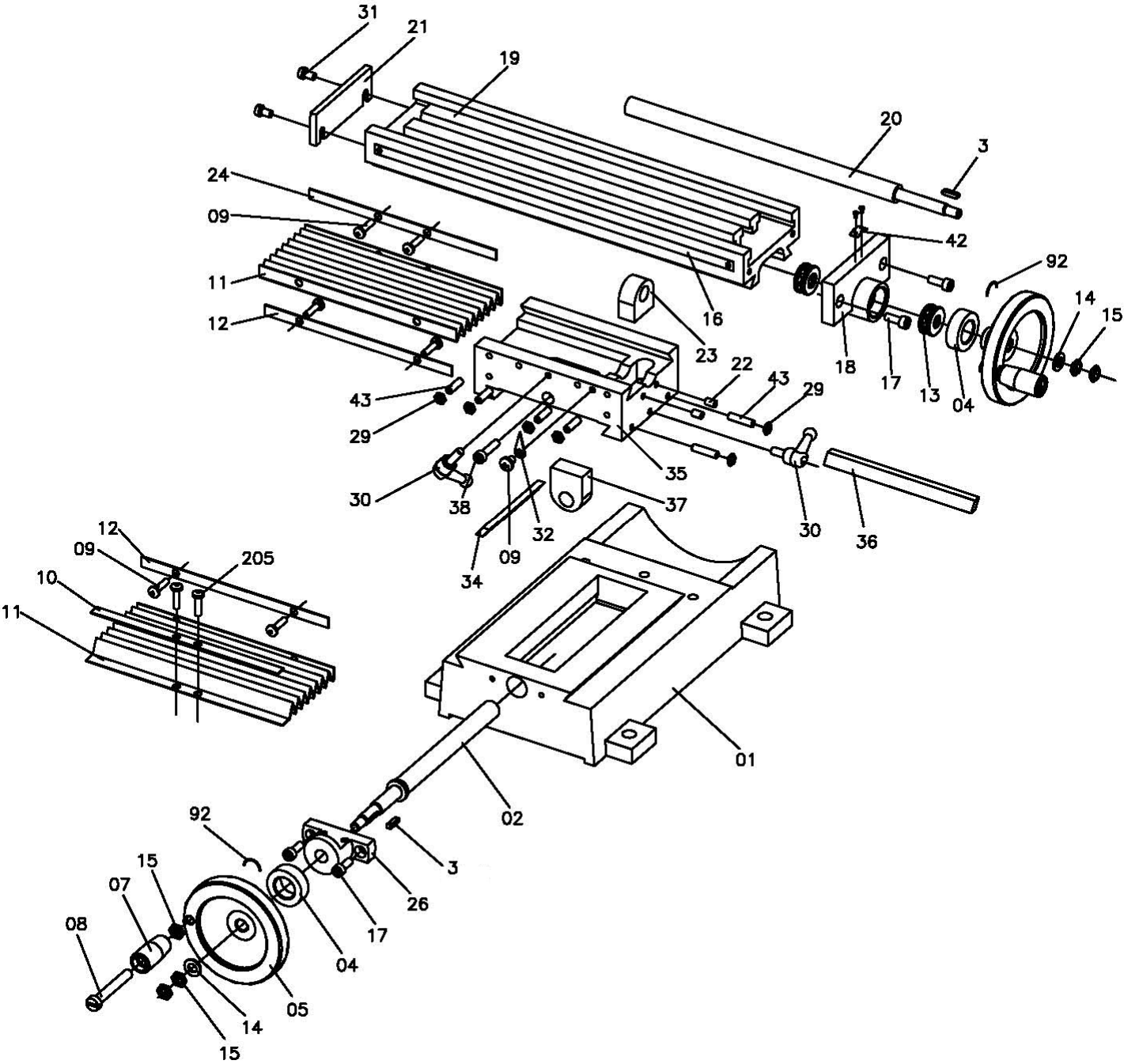


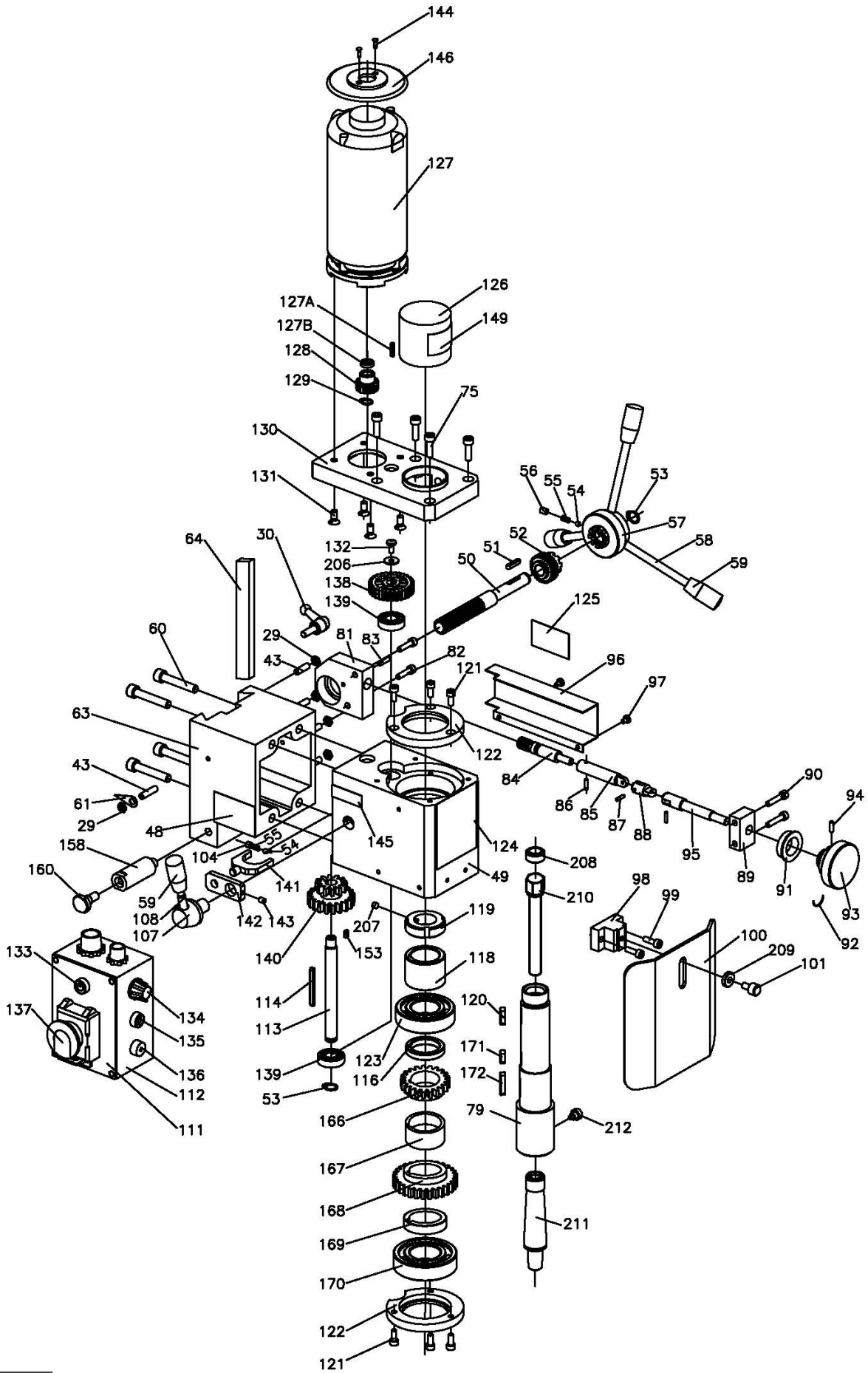
Figure-15 Lubrication areas

Apply a light weight grease every month directly to the cross feed screw, column gear rack and longitudinal lead screw.



# CX605 PARTS DIAGRAM







## CX605 PARTS DIAGRAM

PART NO.	DESCRIPTION	QTY
1	Base	1
2	Cross leadscrew	1
3	Key 4 x 16	2
4	Dial	2
5	Hand wheel	2
7	Handle sleeve	2
8	Screw M8 x 55	2
9	Cap screw M6 x 8	7
10	Holding plate (1)	1
11	Dust guard cover	2
12	Holding plate(2)	2
13	Ball bearing 8200	2
14	Washer	3
15	Nut M8	6
16	Y-axis ruler	1
17	Cap screw M6 x 16	4
18	Y-axis bearing seat	1
19	Working table	1
20	Y-axis feeding screw	1
21	End cover	1
22	Screw M6 x 10	2
23	Y-axis screw nut	1
24	Holding plate(3)	1
26	Screw seat	1
29	Nut M6	11
30	Handle	4
31	Screw M6 x 10	2
32	Pointer	1
34	X-axis wedge	1
35	Saddle	1

36	Y-axis wedge	1
37	X-axis screw nut	1
38	Cap screw M6 x 25	1
39	Column support	1
39—1	Shaft	1
39—2	Key	1
40	Spring insert	3
40—1	Washer	3
41	Cap screw M10 x 30	3
42	Pointer	2
43	Set screw M6 x 22	14
44	Ruler	1
45	Wedge	1
46	Gear rack	1
47	Cap screw M6 x 12	2
48	Name plate	1
49	Spindle box	1
50	Gear	1
51	Key	1
52	Helical gear	1
53	Retaining ring 12	2
54	BallΦ5.0	2
55	Spring	2
56	Screw M6 x 8	1
57	Handle seat	1
58	Handle	3
59	Long handle sleeve	4
60	Cap screw M8 x 80	4
61	Pointer	1
63	Spindle box seat	1
64	Wedge	1

65	Limit block	1
66	Wedge	1
67	Ruler	1
68	Column	1
69	Electric box	1
70	Lock nut M24	1
71	Washer	1
72	Connecting strut	1
75	Screw	4
79	Spindle	1
81	Support block	1
82	Screw M5 x 20	2
83	Pin 4 x 16	1
84	Worm	1
85	Sleeve	1
86	Pin 3 x 12	2
87	Pin 3 x 12	1
88	Adjustable union	1
89	Bracket	1
90	Screw M5 x 25	2
91	Dial	1
92	Damp spring	3
93	Small hand wheel	1
94	Screw M4 x 12	1
95	Small shaft	1
96	Cover	1
97	Screw M4 x 6	2
98	Support of dust cover	1
99	Screw M5 x 16	2
100	Chip guard	1
101	Clamp bolt	1
102	Upper end washer	1
103	Upper end screw M6 x 16	5
104	Set screw M6 x 6	1
107	Handle seat	1

108	Double head bolt M8 x 70	1
110	Warning label	1
111	Electric box cover	1
112	Electric box	1
113	Shaft (1)	1
114	key 4 x 45	1
116	Spacing ring	1
118	Spacing ring	1
119	Spindle nut	1
120	key 5 x 18	1
121	Cap srew M5 x 12	6
122	Bearing cover	2
123	Ball bearing 80206E	1
124	Name plate	1
125	Fine feeding laebel	1
126	Protecting cover	1
127	Motor	1
127A	Key	1
127B	Motor gear washer	1
128	Motor gear	1
129	Interring ring 9.0	1
130	Motor seat	1
131	Flat screw M6 x 10	4
132	Round screw M5 x 10	1
133	Yellow lamp	1
134	Speed control knob	1
135	Green lamp	1
136	Fuse box	1
137	Emergency stop switch	1
138	Gear	1
139	Ball bearing 80101	2
140	Transmission gear	1
141	Fork	1
142	Linking board	1
143	Set screw M5 x 8	1

144	Self-tapping Screw ST2.9 x 6	2
145	H/L label	1
146	Motor cover	1
149	Warming lable	1
150	PC board	1
151	Lock sleeve	1
152	Rotor shaft	1
153	Key 4 x 8	2
154	Spring support	1
155	Torsion spring	1
156	Cover	1
157	Nut	1
158	Prop	1
159	Supporting shank	1
160	Screw	1
161	Washer	2
162	Washer	1
163	Cover	1
164	Top cover	1
166	Spindle gear II	1
167	Set collar	1
168	Spindle gear I	1
169	Set collar	1
170	Single-row radial ball bearing	1
171	Key	1
172	Key	1
200	Dial seat	1
201	Screw	4
202	Rivet	10
203	Screw	1
204	Screw	3
205	Screw	2
206	Washer	1

207	Screw	1
208	Fixed sleeve	1
209	Washer	1
210	Shaft	1
211	R8 Taper-shank	1
212	Key	1



## WARRANTY

### CRAFTEX 3 YEARS LIMITED WARRANTY

Craftex warrants every product to be free from defects in materials and agrees to correct such defects where applicable. This warranty covers **three years** for parts and 90 days for labor (unless specified otherwise), to the original purchaser from the date of purchase but does not apply to malfunctions arising directly or indirectly from misuse, abuse, improper installation or assembly, negligence, accidents, repairs or alterations or lack of maintenance.

#### *Proof of purchase is necessary.*

All warranty claims are subject to inspection of such products or part thereof and Craftex reserves the right to inspect any returned item before a refund or replacement may be issued.

This warranty shall not apply to consumable products such as blades, bits, belts, cutters, chisels, punches etceteras.

Craftex shall in no event be liable for injuries, accidental or otherwise, death to persons or damage to property or for incidental contingent, special, or consequential damages arising from the use of our products.

### **RETURNS, REPAIRS AND REPLACEMENTS**

To return, repair, or replace a Craftex product, you must visit the appropriate Busy Bee Tools showroom or call 1-800-461-BUSY. Craftex is a brand of equipment that is exclusive to Busy Bee Tools.

For replacement parts directly from Busy Bee Tools, for this machine, please call 1-800-461-BUSY (2879), and have your credit card and part number handy.

- All returned merchandise will be subject to a minimum charge of 15% for re-stocking and handling with the following qualifications.
- Returns must be pre-authorized by us in writing.
- We do not accept *collect* shipments.
- Items returned for warranty purposes must be insured and shipped pre-paid to the nearest warehouse
- Returns must be accompanied with a copy of your original invoice as proof of purchase. Returns must be in an un-used condition and shipped in their original packaging a letter explaining your reason for the return. Incurred shipping and handling charges are not refundable.
- Busy Bee will repair or replace the item at our discretion and subject to our inspection.
- Repaired or replaced items will be returned to you pre-paid by our choice of carriers.
- Busy Bee reserves the right to refuse reimbursement or repairs or replacement if a third party without our prior authorization has carried out repairs to the item.
- Repairs made by Busy Bee are warranted for 30 days on parts and labour.
- Any unforeseen repair charges will be reported to you for acceptance prior to making the repairs.
- The Busy Bee Parts & Service Departments are fully equipped to do repairs on all products purchased from us with the exception of some products that require the return to their authorized repair depots. A Busy Bee representative will provide you with the necessary information to have this done.
- For faster service it is advisable to contact the nearest Busy Bee location for parts availability prior to bringing your product in for repairs.